

FAQ

What is the difference between a two piece toilet and a one piece toilet? The difference is easily noticed. Two piece toilets have a separate tank and bowl. One piece toilets are designed with an integrated tank and bowl.

How much water does it take to flush a toilet?

Toilets preceding 1993 use between 3.5 gallons per flush (gpf) up to 8 gpf. Since 1993 high efficiency modes have been mandated to use 1.6 gpf.

What if I have already have a high efficiency toilet?

FlushChoice is designed to retrofit and upgrade the standard two piece tank with 1.6 GPF (Gallons Per Flush) or more. By using the half flush option, only half of the water in the tank is used for the flush.

Is it easy to install FlushChoice?

The average homeowner who is able to follow the detailed illustrated instructions with common hand tools should easily complete the installation in 30 minutes. If there is any apprehension about the level of skill required, use of a licensed plumber is recommended.

Does FlushChoice meet code requirements?

Most code requirements provide that approvals shall have been obtained from an accredited independent testing laboratory. FlushChoice has met and or exceeded the standards set by leading independent testing laboratories, and has been approved as follows:

- ISO 9000 2000 Certification
- Universal Plumbing Code (UPC)
- Canadian Standards Association (CSA B125)
- American Society of Sanitary Engineers (ASSE 1002-1986)

What kind of savings can I expect?

Savings will depending on the age of the toilet. For older toilets with 5 gallon capacity tank, savings will be shocking! For any of the newer model tanks, say 3.5 or 1.6 gallon size, savings will be more than substantial. The exact amount of the savings will depend on the way you personally adjust your FlushChoice when you install it. There are several adjustments which you can make to suit your needs. As a guideline, independent government studies show that a family of four would ***“save more than 17,000 gallons of water per year by installing dual flush toilets.”*** One study documented dual flush water savings with flush volumes ***reduced by 68 per cent in single-family dwellings, 56 per cent in office washrooms, and 52 per cent in restaurants.***

Does FlushChoice work with pressure assisted or vacuum assisted toilets?

FlushChoice is not compatible with these toilets.

Are FlushChoice units individually tested?

Stringent performance testing is performed at the factory on each and every FlushChoice before it is approved to be packaged for sale. Each unit is water tested for performance.

Is FlushChoice guaranteed? FlushChoice is guaranteed for one year. In addition, FlushChoice may be returned for a refund at any time within 30 days from purchase if the consumer is not satisfied for any reason.

Does FlushChoice require maintenance?

FlushChoice requires much less maintenance than traditional toilets. With the FlushChoice kit, all of the working parts in the toilet system are replaced with new state of the art parts and materials - totally upgraded, ready for years of trouble free performance with materials resistant to rot, decay, bleach, disinfectant chemicals, corrosion, with fine rubber washers, silicone washers, and stainless steel bolts.

Will FlushChoice make my toilet noisy or loud?

Toilets will not make any more noise or be louder than it was before installing FlushChoice. No hissing or jet sounds will be noticed.

How many men does it take to change a roll of toilet paper?

We don't know - it's never happened.